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The Arc of South Norfolk Earns Accreditation from Health and Human Services Surveyor CARF

WESTWOOD, Mass. (Oct. 18, 2018) – The Arc of South Norfolk, a nonprofit human services provider committed to supporting people with developmental disabilities, today announced that it has received the highest level of accreditation from CARF International, an independent, nonprofit accreditor of health and human services.

CARF accreditation, determined through rigorous on-site surveys, demonstrates that a human service provider is committed to continuous performance improvement, responsive to feedback, and accountable to the community. The Arc of South Norfolk was surveyed by a team from CARF in August and received a three-year accreditation for its day habilitation and adult family care programs, extending through Oct. 31, 2021.

“This renewed accreditation is an important validation of our organization’s strong commitment to excellence and ongoing quality improvement,” said Daniel Burke, president and CEO of The Arc of South Norfolk. “We are proud of our staff’s dedication to the individuals we serve and to the standards that are necessary to fulfill our mission.”

The Arc of South Norfolk’s William F. Abel Therapeutic Center supports people with developmental and intellectual disabilities including autism. The Adult Family Care provides support to individuals and families with managing their daily living needs in the community. It also offers a Family Support Program with support services and activities for children and adults living at home with their families; a Family Autism Center; and an array of support groups, outpatient mental health counseling, and social and recreational activities.
The survey team from CARF (which stands for Commission on Accreditation of Rehabilitation Facilities) commended The Arc and its staff for their strong health and safety programs, designed to ensure the greatest level of support for the persons served. Comments in CARF’s accreditation decision include the following:

- “The Arc of South Norfolk is recognized as a positive and well-respected presence in the community and surrounding towns.”
- “It is committed to excellence in the conduct of its business functions and the delivery of individually tailored community integration and services coordination for the participants.”
- “Staff members’ longevity reflects their loyalty to the organization and dedication to optimizing the participants’ independence and self-esteem.”
- “Participants, their families, and other stakeholders expressed a high level of satisfaction with the staff members and the organization’s services.”

About The Arc of South Norfolk

Since 1954, The Arc of South Norfolk has served the towns of Norfolk County and beyond by providing supports to people with developmental disabilities, including autism, through collaboration, advocacy and empowerment. The nonprofit organization serves more than 2,400 individuals from more than 14 communities, including Canton, Dedham, Foxborough, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Westwood and Wrentham. For more information, visit www.arcsouthnorfolk.org.

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